



# ECHOLIVING

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## Annual Report 2024 – 2025

Our Annual Report for the 2024 – 2025 Financial Year is available for download from our website, or you can grab a hard copy from our Parramatta office. We are proud of the year that was, and we would love for you to have a read.

To download a copy,  
scan the QR Code here:



## EchoRealty Holiday Office Closure

EchoRealty wishes you a Merry Christmas  
and Happy New Year!

As the holiday season is nearing, we wanted to let you know that the EchoRealty offices will be closed from **Wednesday 24th December 2025** and will be reopening on **Wednesday 7th January 2026 from 9am**.

During this time, online forms and emails will not be checked. We wish you a safe holiday season.





## Finding hope through affordable housing: A resident's story

At EchoRealty, we believe that everyone deserves a safe, secure, and affordable place to call home. For many individuals and families, navigating the private rental market can be overwhelming due to soaring rents, limited availability, and properties that don't meet basic living standards. That's where EchoRealty steps in.

Recently, one of our residents shared their heartfelt journey of finding a home through our affordable housing program. After being given just one month to vacate their previous unit due to a sale, the stress of finding a new place quickly became overwhelming. With limited options and rising rental costs, hope was fading fast.

**"I wasn't very hopeful when I saw the EchoRealty listing. We didn't think we had a chance, especially with so many people attending the viewing. The EchoRealty team was amazing from helping us with our application, keeping us updated, and genuinely supporting us through the process."**  
Grace said.

Before moving into their new home, they were paying \$420 a week for a rundown unit with noisy neighbours, no security, and poor living conditions. But thanks to EchoRealty's commitment to accessible housing, they now live in a peaceful, well-maintained apartment in a local area they love.

**"Accessing affordable housing has made all the difference in our lives. We're incredibly grateful. Without this program, we'd still be somewhere rundown and unsafe — but we're not."**

Echo Realty is proud to be part of a solution that empowers individuals and families to live with dignity. Our affordable housing initiatives are designed to support those who are often left behind in the private market, offering not just homes, but hope.



### Current Vacancies

EchoRealty makes finding your next home simple. We update our listings regularly, so you'll always have access to the latest options available. Click below to explore our available properties.

<https://echorealty.com.au/>

<https://app.snug.com/apply/echorealty>

# Getting to know EchoRealty

#MEETECHO gives you, our resident, a better insight into who we are as your support team. In this edition, we interview EchoRealty's Property Manager, Nadia Arab.

**Q: How long have you been with EchoRealty?**

A: I started working with EchoRealty in May 2024.

**Q: What were you doing before joining EchoRealty?**

A: My real estate career began in 2015 when I was working as a Front Office Manager at McGrath Real Estate Agents. Over time, I took on more responsibilities, transitioning into roles such as Leasing Consultant, Junior Property Manager, and eventually Property Manager, before becoming a Senior Property Manager. Over the years, I gained experience working across both the Central Coast and Sydney at a range of agencies, while completing my Real Estate License along the way. This journey has given me a solid foundation in property management

**Q: What made you want to become a Property Manager?**

A: I enjoyed the pace, the variety, and the problem-solving that comes with managing properties. One of the most rewarding parts of the job for me is working

closely with both landlords and tenants, helping them navigate situations, solve problems, and feel supported throughout the process.

**Q: What is a typical day for you?**

A: Every day at EchoRealty is different as a Property Manager. I'm constantly moving between working in the field and the office, dealing with a wide range of tasks, whether its inspections, paperwork, assisting tenants find a new property or attending tribunal. The variety keeps me on my toes and makes the job exciting.

**Q: What is your favourite thing about working for EchoRealty?**

A: What I love most about working at EchoRealty is the culture and the team. It's a supportive environment where everyone works together to achieve common goals. I'm also passionate about the opportunity to work in affordable housing and play a role in bridging the gap between the social and private markets. It's rewarding to know that the work we do makes a real difference in people's lives.

**Q: What inspires you?**

A: What inspires me is the drive to keep growing, both personally and professionally. My two daughters are also a huge source of motivation for me, they remind me every day of the importance of working hard and setting a good example for the future. I'm also inspired by the incredible team at EchoRealty, who push me to always improve and challenge myself. Their passion and support keep me excited about the work we do and the difference we can make.

**Nadia Arab**  
Property Manager



# How to clean your air conditioner filter

A clean air conditioner doesn't just keep your home comfortable; it also saves you money and improves air quality. According to CHOICE, clogged filters force your unit to work harder, increasing energy use and reducing performance. Regular cleaning can help your air conditioner run more efficiently and last longer.

## Here's how to clean your air conditioner filter:



Turn off the unit at the wall before starting any maintenance.



Clean the louvres and surrounding area with a dry cloth or vacuum.



Open the indoor unit and remove the dust filters. Use a small stepladder if needed.



Check for additional filters like air purifiers or ionisers, which may need cleaning or replacement.



Brush, shake, or vacuum the filters to remove dust. For a deeper clean, wash them in warm water with mild detergent and let them dry completely before reinstalling.



Clean the outdoor unit by brushing away dust, leaves, and cobwebs. Keep the area clear of vegetation.

## How often should you clean?



**Used frequently:**  
Every few weeks



**Used occasionally:**  
At least twice a year.



**To prevent mould and odors:**  
Once a month on fan-only mode.



# Merry Christmas and Happy Holidays



Christmas can be a difficult time for many people, both financially and emotionally. There is a wide range of support services available if you find that you need support or help.

## ASK IZZY

Ask Izzy provides information on a variety of services that include accommodation, food, domestic violence, drugs, alcohol and more.

## BEYOND BLUE

Ph: 1300 224 636

Beyond Blue offers free telephone and online counselling services open 24/7 for everyone.

## LIFELINE

Ph:13 11 14 / Txt: 0477 131 114

Lifeline provides access to 24-hour crisis support and suicide prevention services.

## KIDS HELPLINE

Ph:1800 551 800

Kids Helpline is a free, confidential 24/7 online or phone counselling service for ages 5 to 25.

## SALVATION ARMY

Financial Counselling

Ph: 1800 722 363

Food hamper and gift assistance

## ST VINCENT DE PAUL

Ph:13 18 12

## Manage your tenancy through our Tenant Portal

The EchoRealty Tenant Portal gives you 24/7 access to everything you need to manage your tenancy. With secure logins via web or app, it simplifies your tenancy experience with these features:



### Easy Access:

Log in anytime, anywhere.



### Organised Communication:

Manage all tenancy communications in one place.



### Account Insights:

View receipts and rental details.



### Repair Requests:

Submit and track maintenance requests, including uploading images.



### Personal Updates:

Update your details or reset login credentials with ease.

To sign up call 1800 693 246  
or email [info@echorealty.com.au](mailto:info@echorealty.com.au)

Already signed up?  
Scan this QR code to login



## Acknowledgment to Country

EchoRealty acknowledges the Traditional Custodians of the land where we deliver our housing services. We acknowledge and pay our respects to all Elders past, present and future. We welcome all First Nations Peoples to our services, as we walk together towards reconciliation.